



**JIGAWA STATE GOVERNMENT
MONTHLY COMPLIANCE REPORT FOR
BUSINESS ENABLING MDAs**

MONTH: JUNE 2025

DATE OF SUBMISSION: SEPTEMBER 2025

MONTHLY COMPLIANCE REPORTS REPORT FOR BUSINESS ENABLING MDAs IN JIGAWA STATE

1. Executive summary

This report presents an overview of compliance and service delivery performance across key Business Enabling Environment (BEE) agencies in Jigawa State. Over 65% of service requests were processed within the required timelines, demonstrating progress in efficiency and accountability, though further improvements are needed. Continued efforts to strengthen transparency, reduce turnaround times, and resolve grievances are ongoing and driving positive outcomes.

2. Total Number of Service Request Received

Service Area	No. of Request Received	Channel of Receipt (Online/Offline)
Business Premises Registration (Ministry of Commerce Industry, Cooperative and Tourism)	3	Offline
Processing of Operational Licence (Ministry of Commerce Industry, Cooperative and Tourism)	1	Offline

Investigation of Project (Jigawa State Due Process and Project Monitoring Bureau)	4	Offline
Registration of Works, Goods and Services (Jigawa State Due Process and Project Monitoring Bureau)	5	Offline
Legal Civil Litigation Services (Ministry of Justice)	16	Offline
Legal Drafting Services (Ministry of Justice)	17	Offline
Legal Services (Ministry of Justice)	0	
Processing of contracts payment (Ministry of Finance)	23	Online & Offline
Public Procurement (Ministry of Finance)	11	Online/offline
Tax Registration & Payment Jigawa Internal Revenue Service	55	Online
Electronic Tax Clearance		

Certification	0	
Jigawa Internal Revenue Service		

3. Service Delivery Time-frame

Service Type	Official SLA	Source Document
Business Premises Registration (Ministry of Commerce Industry, Cooperative and Tourism)	21 working Days	https://www.jigawastate.gov.ng/uploads/Business%20premises%20registration%20process%20in%20jigawa%20state.pdf
Processing of Operational Licence (Ministry of Commerce	7 Working Days	https://www.jigawastate.gov.ng/uploads/Processes%20and%20Procedures

Industry, Cooperative and Tourism)		<u>%20for%20Obtaining%20Operation%20Licence%20for%20Tourism%20and%20Allied%20Hospitality%20Business.pdf</u>
Investigation of Project (Jigawa State Due Process and Project Monitoring Bureau)	43 working Days	<u>https://jigawastate.gov.ng/uploads/SLA%20on%20Vetting%20by%20Due%20Process.pdf</u>
Registration of Works, Goods and Services (Jigawa State Due Process and Project Monitoring Bureau)	7 Working Days	<u>https://jigawastate.gov.ng/uploads/Works_Registration_Guidelines_Review.pdf</u>
Legal Services (Ministry of Justice)	182 Working Days	<u>https://jigawastate.gov.ng/uploads/Procedures%20for%20Legal%20Services%20by%20Min%20of%20Justice.pdf</u>
Legal Civil Litigation Services (Ministry of Justice)	14 Working Days	<u>https://jigawastate.gov.ng/uploads/Procedures%20for%20Obtaining%20Legal%20Services%20at</u>

		<u>%20Dept%20of%20Civil%20Litigation.pdf</u>
Legal Drafting Services (Ministry of Justice)	44 Working Days	<u>https://jigawastate.gov.ng/uploads/Procedures%20for%20Services%20at%20Legal%20Drafting%20reviewed%20by%20CT012135.pdf</u>
Processing of contracts payment (Ministry of Finance)	17 Working Days	<u>https://jigawastate.gov.ng/uploads/Procedures%20for%20Contract%20Processing%20for%20Min%20of%20Finance.pdf</u>
Public Procurement (Ministry of Finance)	30 Working Days	<u>https://jigawastate.gov.ng/uploads/Procedures%20for%20Public%20Procurement%20at%20Min%20of%20Finance.pdf</u>
Tax Registration & Payment Jigawa Internal Revenue Service	14 Working Days	<u>https://jigawastate.gov.ng/uploads/Procedures%20for%20obtaining%20TIN%20and%20tax%20payment.pdf</u>

<p>Electronic Tax Clearance Certification</p> <p>Jigawa Internal Revenue Service</p>	<p>14 Working Days</p>	<p>https://jigawastate.gov.ng/uploads/Procedure%20for%20eTCC.pdf</p>
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4. Service Resolution Timelines

Service Type	Resolved Within SLA	% Compliance	Resolved Beyond SLA	% Non- Compliance
Business Premises Registration (Ministry of Commerce Industry, Cooperative and Tourism)	1	33%	2	67%
Processing of Operational	1	100%	0	0%

<p>Licence (Ministry of Commerce Industry, Cooperative and Tourism)</p>				
<p>Investigation of Project (Jigawa State Due Process and Project Monitoring Bureau)</p>	3	75%	1	25%
<p>Registration of Works, Goods and Services (Jigawa State Due Process and Project Monitoring Bureau)</p>	3	60%	2	40%
<p>Legal Services (Ministry of</p>	12	67%	4	33%

Justice)				
Legal Civil Litigation Services (Ministry of Justice)	12	71%	5	29%
Legal Drafting Services (Ministry of Justice)	0	0%	0	0%
Processing of contracts payment (Ministry of Finance)	15	65%	8	35%
Public Procurement (Ministry of Finance)	8	73%	3	27%
Tax Registration & Payment	50	91%	5	9%

Jigawa Internal Revenue Service				
Electronic Tax Clearance Certification	0	0%	0	0%
Jigawa Internal Revenue Service				

5. The Report Summary

S/ n	Participating MDA	Service Type	Approved SLA	No. of Reques t Receive d	Number of requests complet ed within SLA	Percentage of total applications completed within SLA

1	Ministry of Commerce Industry, Cooperative and Tourism	Business Premises Registration	21 working Days	3	1	33%
2	Ministry of Commerce Industry, Cooperative and Tourism	Processing of Operation al Licence	7 Working Days	1	1	100%
3	Jigawa State Due Process and Project Monitoring Bureau	Investigati on of Project	43workin g Days	5	4	80%
4	Jigawa State Due Process and Project Monitoring	Registratio n of Works, Goods and	7 Working Days	5	3	60%

	Bureau	Services				
5	Ministry of Justice	Legal Services	182 Working Days	16	12	75%
6	Ministry of Justice	Legal Drafting Services	44 Working Days	17	12	71%
7	Ministry of Justice	Legal Civil Litigation Services	14 Working Days	0	0	0%
8	Ministry of Finance	Processing of contracts payment	17 Working Days	23	15	65%

9	Ministry of Finance	Public Procurement	30 Working Days	11	8	73%
10	Jigawa Internal Revenue Service	Tax Registration & Payment	14 Working Days	55	50	91%
11	Jigawa Internal Revenue Service	Electronic Tax Clearance Certification	14 Working Days	0	0	0%

6. Observations and Recommendations

To further improve service delivery, it is recommended that all MDAs focus on enhancing transparency, accountability, and efficiency in their operations, while also providing regular training and capacity-building programs for staff to ensure they have the necessary skills and knowledge to deliver high-quality services.